



# PITCH HIRE: TERMS & CONDITIONS

These are the terms and conditions on which the Dundee United Community Trust ("DUCT") offers the 3G pitch for hire at the football pitch on Lundie Avenue, Dundee (the "Facility"). Any customer making a booking to use the Facility must comply with the terms and conditions as set out herewith:

## BOOKINGS

- 1 No booking may be made by any person under the age of 16 years old.
- 2 Any session of hire and/or use must be supervised by an adult who is either the hirer or an authorised representative of the hirer.
- 3 Unless written confirmation has been received to the contrary, only bookings made via the [online booking system](#) will be accepted and confirmed as booked.
- 4 All bookings must be paid for in advance, at the time of booking. No access to the Facility will be granted until payment is received in full. Block bookings are payable monthly in advance.
- 5 At the time of the booking, the hirer will be provided with a confirmation email along with these terms and conditions.
- 6 Any organisations making a booking must have public liability insurance and evidence of such a policy should be submitted at the time of booking.
- 7 The Hirer shall only use the allocated pitch as per the confirmation email. The sub-let of the Facility and/or any of its pitches is prohibited.
- 8 The Facility's pitches shall not be used for any purpose other than football without the prior written consent of DUCT.

## CANCELLATIONS

- 9 There is significant demand for hire of our facilities between 1st October and 31st March (known as our 'peak period') and therefore block bookings during this time will only be accepted if they cover the full peak period.
- 10 Bookings within our peak period are non-refundable.
- 11 Bookings between 1st April and 30th September can be cancelled free of charge if cancelled no less than 7 days before your allocated session of hire. In the event that a booking is cancelled within 7 days of your session of hire, 50% of the booking fee will be retained and 50% will be refunded to you.



- 12 Dundee United Community Trust reserves the right to cancel any booking by providing at least 3 days notice. Hirers will be offered an alternative slot within the same week. If this is not suitable, or if there are no alternative slots available, a full refund will be made.

## **CONDUCT**

- 13 Whilst at the Facility, and whilst COVID related restrictions remain in place, social distancing and the wearing of face masks must be adhered to at all times whilst off the pitch.
- 14 Access to the pitch areas of the Facility are only permitted at your allocated times.
- 15 No food, hot drinks or soft drinks are permitted whilst on the pitch. All water must be contained in a sealed container such as a plastic water bottle. Reusable containers are encouraged.
- 16 Smoking is not permitted in any part of the Facility. This includes, but is not limited to, the car park, pitch side or the entrance to the building.
- 17 No alcohol is permitted in any part of the Facility. This includes, but is not limited to, the car park, pitch side or the entrance to the building.
- 18 DUCT operate events and facilities that are open to all. No abusive and/or offensive behaviour or language will be tolerated in any shape or form. Any hirer or user of the Facilities (including participants in teams) found to be using such language or behaving in such a manner will be banned from the Facility. In such circumstances where the Hirer and/or one of their guests is asked to leave the Facility, and/or banned from future use of the Facility, no refund will be issued.
- 19 At the end of your hire session, all litter must be picked up from and around the pitch area and disposed of in the bins provided.
- 20 The Facility is located in a residential area and hirers and/or users of the Facility are expected to respect the local community. This includes exiting the Facility in a prompt and quiet manner, and disposing of any litter in the bins provided. We would also request that hirers and users of the facility are considerate about where and how they park in the local community.
- 21 All hirers and/or users of the Facility must adhere to national law at all times whilst using the Facility.



## **EQUIPMENT**

- 22 The Hirer and/or the user of the Facility shall bring their own equipment during their hire hours. No footballs are supplied. No user of the facility should move any of the goals without the prior permission of the facility attendant.
- 23 Only football boots with moulded studs and/or football boots with screw in studs may be worn on the Facility's 3G pitches. No trainers of any form are permitted nor are football boots with blades.
- 24 No storage facilities are available at the Facility.

## **ACCIDENTS**

- 25 It is the responsibility of the Hirer and/or the users of the Facility to contact the appropriate emergency services, if necessary, if an injury sustained requires medical attention.
- 26 Any accidents that occur at the Facility, resulting in personal injury, must be reported immediately by email to Dundee United Community Trust: [enquiries@dundeeunitedfc.co.uk](mailto:enquiries@dundeeunitedfc.co.uk). As part of the reporting process, you must provide details of the name of the injured party, the nature and extent of the injury sustained and a description as to how the accident occurred.
- 27 DUCT shall not be held liable for injuries sustained, and/or any damage to personal property, during or in connection with the hire use of the Facility.
- 28 Anyone entering or using the Facility does so at his or her own risk. It is the hirer's responsibility to undertake any risk assessment of their activities before using the Facility.

## **LIABILITY FOR DAMAGE CAUSED TO THE FACILITY**

- 29 The Hirer shall be responsible for the costs of any damage caused to the Facility caused by the Hirer, and/or its guests, users, participants whom used the Facilities under the hire booking.