

ROLE DESCRIPTION

JOB TITLE

Community Solutions Worker (Stobswell Connect Project)

REPORTS TO

Head of Operations (Dundee United Community Trust).

HOURS OF WORK

16 hours per week, generally between the hours of Monday–Friday 9am – 5pm but flexible based on the needs of the successful candidate providing it meets the needs of the project. Some evening and weekend work may be required due to the nature of the post, which would be agreed in advance.

SALARY

Band D4: Starts on £11, 504.64 / £13.83 per hour (Based on 16 hours per week).

CONTRACT TYPE

Fixed-term for 12 months.

OVERVIEW

This post has been created in partnership between Stobswell Forum SCIO and Dundee United Community Trust. Dundee United Community Trust is the host employer for this position.

Stobswell Forum are the Neighbourhood Representatives structure for Stobswell, a vibrant, inner-city area of Dundee. They are similar to a community council, made up of local people who volunteer their time. Their mission is to improve the neighbourhood, and the lives of those who live here. The Stobswell Forum SCIO have been operating since the early 2000's and were registered as a Scottish Charity in 2004. They are one of the oldest continuously operating community organisations in the city with a reach that planning and development, art & culture and and public health.

Dundee United Community Trust launched in 2017 and is the multi award-winning Official Charity of Dundee United Football Club. The vision for the Trust is to be the most innovative and impactful community trust of its kind in Scotland, recognised as a key player in sport and community development locally and a strong example of best practice in sport for change. Our mission is to work with Dundee United Football Club to improve the lives of people in Dundee and the surrounding areas. The Trust has four strategic pillars: Healthy Lifestyles, Lifelong Learning, Sport for All and Uniting the Community.



JOB PURPOSE

This job has been funded by Dundee City Council.

Stobswell Connect is a solutions hub situated in Albert Street, Dundee. It gives the community a place of focus on their high street, a safe and welcoming space where they can visit to start to find solutions to the day to day issues they face. Stobswell Connect is about so much more than providing advice and signposting. The project will go above and beyond this to provide end to end solutions to improve the lives of people in Stobswell, providing a visible presence to show that positive change is possible.

The community space is a place where people can bring their ideas as well as their problems and receive a supportive warm welcome and a helping hand to start to find ways to resolve their issues or make their ideas a reality.

The project works with local people and local organisations (such as Shelter, Sustrans, Dundee City Council Housing and Health and Inequalities teams and Community Police but we will connect residents with other organisations as required) in a central location with the aim of reducing levels of poverty, inequality and disadvantage within the community; prioritising the following themes:

- Benefits advice/signposting and advice, maximising income, reducing household costs, debt and fuel poverty.
- Social inclusion, help with digital inclusion, improve resilience and confront the reasons behind people living in poverty.
- Health inequalities, improve the uptake of NHS, Council and 3rd Sector services.
- Business start-ups, provide advice and support to increase local employability.



MAIN DUTIES

- To develop and facilitate group and 1-2-1 activities to educate and raise awareness of relevant support information to targeted groups, tailored to the specific needs of those attending.
- To promote and market the service to generate referrals.
- Liaise with local organisations to populate drop in sessions.
- Meet local residents to understand their challenges and capture their ideas.
- Find solutions, linking residents with personalised support.
- Provide monthly reporting against key targets and contribute to the learning, development and evaluation of the project.

ATTRIBUTE	ESSENTIAL	DESIRABLE
Experience	<ul style="list-style-type: none"> • Experience of working with adults and young individuals. • Experience of developing and facilitating groups. 	<ul style="list-style-type: none"> • Experience of 1-2-1 work. • Experience of community-based work
Proven Competencies	<ul style="list-style-type: none"> • Partnership working and developing joint initiatives. • Communication skills. • IT Skills. • Ability to work within a team. 	<ul style="list-style-type: none"> • Facilitate peer support groups and peer-led initiatives. • Develop information materials.
Education	<ul style="list-style-type: none"> • Willing to undertake training as required. 	<ul style="list-style-type: none"> • Education to level 6 or 7 in the SCQF. • Counselling skills qualification. • Specialist creative arts training.
Personal	<ul style="list-style-type: none"> • Approachable. • Empathetic. • Strong listening skills. 	<ul style="list-style-type: none"> •

HOW TO APPLY

Applications can be made by emailing a covering letter and CV to recruitment@dundeeyunitedct.co.uk before 5pm on 8th September 2023. Interviews are expected to be held between 18th September 2023 and 22nd September 2023. If you do not hear from us by 13th September 2023 it is likely that you have not been successful in your application but please reach out for personalised feedback.